



**BRITANNIA**  
INTERNATIONAL ACADEMY®

## TERMS AND CONDITIONS

### Statement of Purpose

1. Please read all these Terms and Conditions carefully.
2. As we can accept your order and make a legally enforceable agreement without further reference to you, you must read these Terms and Conditions to make sure that they contain everything you want and nothing that you are not happy with. If you are not sure about anything, please contact us on +44 7448 889731.
- 3. Application**
4. These Terms and Conditions apply to the purchase of services and goods by you (the Customer or you).
5. We are Britannia International Academy LTD, trading as Britannia International Academy, a company registered in England and Wales under company number **15736328**, whose registered office is:
6. Bartle House, Oxford Court, Manchester,
7. Email: [info@britacademy.uk](mailto:info@britacademy.uk)  
Telephone: +44 7448 889731
8. (the Supplier, we, us).
9. These are the terms on which we sell all Services to you. By ordering any of the Services, you agree to be bound by these Terms and Conditions.
10. You may only purchase the Services and Goods if you are legally capable of entering into a contract and are at least 18 years old.



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[www.britacademy.uk](http://www.britacademy.uk)



Bartle House, Oxford Court,  
Manchester, England, M2 3WQ



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### 11. Interpretation

12. Consumer means an individual acting for purposes wholly or mainly outside their trade, business, craft, or profession.
13. Contract means the legally binding agreement between you and us for the supply of the Services.
14. Delivery Location means the Supplier's premises or another agreed location where the Services are supplied.
15. Durable Medium means paper, email, or any other medium allowing information to be stored and reproduced unchanged.
16. Goods means any goods supplied with the Services, as set out in the Order.
17. Order means the Customer's order for Services submitted via the Website.
18. Privacy Policy means the policy explaining how we handle your personal data.
19. Services means the services advertised on the Website, including any Goods.
20. Website means [www.britanniainternationalacademy.co.uk](http://www.britanniainternationalacademy.co.uk).

### 21. Services

22. The description of the Services and any Goods is as set out on the Website, brochures, or other advertising material. Descriptions are for guidance only.
23. Where Services or Goods are made to your specifications, you are responsible for ensuring accuracy of the information provided.



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24. All Services advertised on the Website are subject to availability.
25. We may make changes to the Services to comply with legal or safety requirements and will notify you where required.

### **26. Customer Responsibilities**

27. You must cooperate with us in all matters relating to the Services and provide all necessary information, access, licences, and consents.
28. Failure to comply may result in suspension or termination of the Contract.

### **29. Personal Information**

30. We retain and use personal information strictly in accordance with our Privacy Policy.
31. You agree that we may contact you via email, electronic communication, or pre-paid post.

### **32. Basis of Sale**

33. The description of Services on the Website does not constitute a contractual offer.
34. Orders may be rejected for any reason.
35. A Contract is formed only when we issue an Order Confirmation by email.
36. Quotations are valid for a maximum of 30 days, unless otherwise stated.



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37. Contract variations must be agreed in writing.

38. These Terms apply only to Consumers unless otherwise agreed.

### 39. Fees and Payment

40. Fees are as displayed on the Website at the time of Order acceptance.

41. Fees include VAT where applicable.

42. Payment must be made via debit or credit card at the time of ordering.

### 43. Delivery

44. Services will be delivered within the agreed time or within a reasonable period.

45. Goods will be delivered within 30 days unless otherwise agreed.

46. Late delivery entitles you to a reduction or refund as applicable.

47. Delivery outside the UK may incur import duties payable by you.

### 48. Risk and Title

49. Risk passes to you upon delivery.

50. Ownership of Goods passes only upon full payment.



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### 51. Withdrawal and Cancellation

- 52. You may cancel before the Contract is formed without liability.
- 53. You have the right to cancel within 14 days in accordance with distance selling regulations.
- 54. Cancellation rights do not apply to personalised or perishable goods.

### 55. Effects of Cancellation

- 56. Refunds will be processed within 14 days using the original payment method.
- 57. You may be liable for reduced value due to unnecessary handling of Goods.

### 58. Returning Goods

- 59. Returned Goods must be sent to:
- 60. Britannia International Academy LTD
- 61. Return costs are borne by the Customer.

### 62. Conformity

- 63. Goods must be of satisfactory quality and fit for purpose.
- 64. Services will be supplied with reasonable skill and care.



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65. After-sales support includes assistance with installing and activating ClassIn accounts.

### **66. Duration, Termination and Suspension**

67. The Contract lasts until Services are completed.

68. Either party may terminate for serious breach or insolvency.

### **69. Circumstances Beyond Control**

70. Neither party is liable for delays caused by events beyond reasonable control.

### **71. Privacy and Data Protection**

72. We comply with the UK GDPR and Data Protection Laws.

73. We are the Data Controller for Personal Data processed under this Contract.

74. Privacy enquiries should be sent to: [info@britacademy.uk](mailto:info@britacademy.uk)



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### **75. Excluding Liability**

76. Nothing in these Terms excludes liability for fraud, death, or personal injury caused by negligence.

### **77. Governing Law and Jurisdiction**

78. These Terms are governed by the laws of England and Wales.

79. Disputes may be brought in the courts of England and Wales, or Scotland/Northern Ireland where applicable.

### **80. Complaints**

81. Complaints should be directed to us first. We aim to respond within 5 working days.



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**82. Model Cancellation Form**

83. To:

Britannia International Academy LTD

Email: [info@britacademy.uk](mailto:info@britacademy.uk)

84. I/We hereby give notice that I/We cancel my/our contract for the following goods/services:

85. Order date / received date: \_\_\_\_\_

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Signature (if on paper): \_\_\_\_\_

Date: \_\_\_\_\_



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